**Project Planning and Execution:**

Successfully led the development and execution of 11 projects and overseeing each from start to finish with effective resource allocation, ensuring timely project completion and improved efficiency.

1. ABB - DaaS Mobile App - Phase 2
2. Novartis - Intel VPro Deployment
3. Novartis - CareAR Deployment
4. Novartis - RF ID - Asset Management
5. Intel AI - SmartOps - Phase 2
6. Live Language Translation
7. ABB - Asset Prediction - Phase 2
8. Intel AI - Play Ground
9. Intel AI - Assistant Builder
10. AI - VQA (Voice Quality Analyzer)
11. AI PC Voice Translator
12. COE Visit – Meeting Room Booking App

**People Management:**

1. Customer Coordination:
   * Internal client connects with the ABB customer for Asset Prediction and ABB DaaS projects with proper updates and features enabled products.
2. Resource Allocation:
   * Successfully expanded the team by adding 10 new associates by the end of April 2025, demonstrating effective recruitment and team-building skills.
3. Coordination with Hospitality team:
   * Collaborated with the Hospitality team to fulfil travel requirements, ensuring seamless logistics for team members and stakeholders (Hyderabad Visit for Novartis).
4. Coordinating with Gen-AI foundry for POC and Prototype Development:
   * Coordinated with the Gen-AI Foundry team on POC and prototype development, contributing to innovative solutions and advancing project goals.

**Resource Interview and Recruitment:**

1. PMO Coordinate:
   * Coordinated with 50 Associates within the PMO, enhancing project delivery and stakeholder satisfaction through optimal collaboration.
2. C1 Interview support for the Delivery team:
   * Coordinated for 40+ Applicants on the Interview process of Band C1 along with Ranga and Team.
3. Elite Onboarding:
   * Coordinated with Amritha University for the Interview and selection process of 12 final candidates out of 50 members for Elite Enrollment.
4. Practice and Location HR coordination:
   * Led HR coordination across practices and locations, improving processes, collaboration, and compliance with organizational standards.

**Cross Account Coordination (Nestle/Intel):**

1. Shift Management:
   * Efficiently managed monthly shift scheduling, ensuring shifts were planned and communicated within set timelines, demonstrating strong organizational and time management skills.
2. Shared Resource Allocation:
   * Successfully coordinated shared resource allocation in collaboration with the Nestle Project Manager, optimizing team productivity and project alignment.
   * Added new member to the Nestle Team for balancing workload.
3. Daily connect with Nestle customers & Escalation handling:
   * Maintained daily communication with Nestle customers, effectively handling escalations, which enhanced customer satisfaction and fostered positive client relationships.

**Training Coordination:**

Completed the below training for the entire team with regular follow-ups and coordination:

1. Kore AI Team for Automation BOT building and Assessments:
   * Collaborated with the Kore.AI team to facilitate the building of Automation BOTs and secure necessary certifications, significantly advancing our automation capabilities.
2. Training Checklist:
   * Developed and meticulously tracked a comprehensive training checklist for new joiners, ensuring a smooth onboarding process and rapid acclimation to our technical environment.
3. Knowledge Transfer:
   * KT has been successfully provided to the resource allocated as replacement.